



Guarantee and Conditions for Application of the AET Guarantee

Updated April 2008

All the printed circuits boards (PCB) delivered by AET are guaranteed against manufacturing defects. This guarantee applies exclusively to the replacement of the defective boards under the below listed conditions.

Report of Non Conformance

It is the Customer's responsibility to inform AET of non conformance(s) found in the products within fifteen days following the date of delivery of the PCB.

Once the non conformance has been detected, the customer must immediately stop using the boards from the faulty lot. The customer must immediately send to AET in writing an analysis and / or control report. This report must at least include the following elements:

- The reference of the PCB and the of production file;
- The date codes of the suspected batch;
- The number of circuits boards presenting the indicated defect(s);
- Reasons of the rejections (referring to the UL standard);
- Several photographs or scans showing the defect in the clearest possible way and on several samples.

Following this report, AET can agree on our assumption of responsibility or request further information.

If the provided elements do not allow an immediate agreement of assumption of responsibility or if the repair of the boards can be carried out by AET, AET can ask to return the whole or part of the batch.

If AET request return of the boards it will be done using AET transportation company. It is not allowed to return boards to AET without prior AET consent.

If the defective boards are not returned to AET, the defective boards can be scrapped at customer's own expenses, after delivery of replacement boards and only after AET approval.

N.B.: the use of defective circuits boards replaced according to this guarantee is dangerous, violates UL rules and is a legal offence according to tax and customs' regulation.

Lead time for replacement

The defective boards will be replaced or repaired as soon as possible and all cases within a period of time not exceeding the initial lead time of manufacturing.

The lead time for replacement or repair starts from the date of our agreement on assumption of responsibility and after reception of the contractual elements or defective boards if requested.

Replacement cost

In the event of proven defect, the replacement of the PCB will take place free of charge for the Customer.

Subject to absence of litigation of payment, a Credit Note for the defective circuits will be produced at the same time as the Invoice for the replacement boards.

Thus the Credit Note and the new invoice come to be compensated in the accounts of the Customer.

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